This application note describes, how OTA top-up can be realized in combination with MIFARE DESFire EV2 and MIFARE Plus EV1 ICs.
Revision history

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1 Introduction

In this document the usage of over-the-air (OTA) services, especially over-the-air top-up functionality, in combination with MIFARE DESFire EV2 and MIFARE Plus EV1, will be discussed.

As over-the-air services are quite convenient for both the system operator as well as the end user, OTA gets more and more important nowadays. OTA can be used in many different applications and numerous purposes, the most common one being probably transport ticketing and update of stored values.

Section 2 talks about over-the-air services in general and describe the concept behind OTA. Later on, section 3 illustrates, how OTA can be used in combination with MIFARE DESFire EV2 and finally section 4 explains, how OTA can be used in combination with MIFARE Plus EV1.

1.1 About this document

This document addresses developers and people who already have general know-how of the MIFARE DESFire EV2 or the MIFARE Plus EV1 IC and its command set.

Please note that this document does not cover the general working principle of the MIFARE DESFire EV2 or the MIFARE Plus EV1. Please read [1] in order to get the full overview and description of the MIFARE DESFire EV2, and [2] in order to get the full overview of the MIFARE Plus EV1.

This application note is a supplementary document for implementations using the MIFARE DESFire EV2 or MIFARE Plus EV1. Should there be any confusion, please check out the related product datasheets. The best use of this application note will be achieved by reading the mentioned corresponding documents data sheet in advance.

Note: This application note does not replace any of the relevant functional specifications, datasheets or design guides.
2 Over-the-Air (OTA) services and applications

Over-the-air services are referring to different kind of methods how to distribute new updates, configuration settings, keys or any other kind of data to devices of the end-customer. Important when speaking about the OTA is that there is one central instance which is contacted for requesting and distributing updates.

When using OTA in combination with a smartcard like MIFARE DESFire EV2 or MIFARE Plus EV1, there needs to be a medium in between the smartcard and the server backend, that is responsible for building up the communication between the smartcard and the server / the central instance which distributes updates. This can be a mobile phone application, a self-service terminal (kiosk), a desktop application with attached reading device or a service station.

In this application note, the focus is put on the mobile phone application which supports the OTA feature and connects the smartcard with the server backend. This is a very convenient solution for the end-user as nowadays nearly everybody possesses a NFC capable smartphone and can install the application that is required for the OTA service very easily.

The system operator, how it is called in this document, can be anyone running the smartcard infrastructure, e.g. a public transport operator, a shop, a loyalty scheme operator, and many more.

2.1 Common OTA applications

Basically, there are no limitations to OTA – everything that can easily be managed and updated remotely via a central server could be a potential OTA application.

Examples for well-known OTA applications are:

- Public transportation
- Stored value applications
- Gift cards / Voucher cards
- Parking
- Closed-loop payment

2.2 Benefits of using OTA top-up services

Using the over-the-air as an additional feature for sure is very attractive for the end-customer but for the system operator as well.

For the end-customers the benefits of using OTA services via a mobile phone application are countless. Amongst them are for example:

- Convenience
- Easy to use
- No cash needed
- No queuing at a self-service terminal or service station needed
- Topping up / Recharging can be done on demand
- Mobile application can be used to not only top-up, but also to keep the overview of currently available value / tickets / balance on the smartcard

Benefits for the system operator, respectively the OTA service provider are:
• Customer satisfaction
• Cost reduction through
  – Less cost for ticket issuance
  – Less self-service terminals needed (if OTA mobile phone application is used)
  – Less staff for service stations needed
• Payment settlement in the backend
• Less cash flow due to backend / online payment

2.3 Working principle of OTA services

If the system operator wants to offer OTA top-up services to his customers, he needs to make sure to develop the needed infrastructure. What will be needed is for sure one mobile application and the corresponding server backend implementation.

The mobile application needs to be able to communicate with the smartcard and forward information from the IC to the server backend and vice-versa.

The end-customer can then easily install the mobile application on his smartphone and via tapping the smartcard, he can make use of the OTA service that the system operator offers to him.

Involvement of payment operators is out of scope of this document and is depending on the overall system setup. How exactly the payment gateway and the payment processor backend need to be included into the infrastructure is individual for each system operator.

An example OTA system is depicted in Fig 1.

Figure 1. OTA System Infrastructure
3 OTA in combination with MIFARE DESFire EV2

An over-the-air service, like for example a value top-up which will be the main discussion point of this document, can be realized for already existing MIFARE DESFire infrastructures and of course for new, upcoming MIFARE DESFire system installations.

If an over-the-air service is going to be implemented, the most important thing to consider is that the full communication of the top-up transaction, will be executed between the MIFARE DESFire EV2 IC and the server backend. The NFC capable mobile phone acts as a forwarding device and needs to connect the IC to the backend, so that all required information can be exchanged.

This means that all command APDUs which normally are sent from the reader or terminal to the IC, need to be implemented in the server backend and sent to the IC via the mobile phone. The following sections will focus in detail on the selection of the right MIFARE DESFire EV2 commands to make a secure end-to-end communication possible.

3.1 MIFARE DESFire EV2 features and functionalities that are recommended for OTA

For all kind of ongoing communication, it is very important to ensure the secure exchange of data between the MIFARE DESFire EV2 IC, the mobile phone and the server backend. For both offline (MIFARE DESFire EV2 IC – mobile phone) and online (mobile phone – server backend) it needs to be ensured, that no real user data leaks or can be retrieved somehow.

Recommendations regarding usage of features and functionalities:

- **Authentication**
  - For authentication, it is recommended to use Cmd.AuthenticateAES and the EV1 secure messaging or the new Cmd.AuthenticateEV2First and the EV2 secure messaging.
  - Both suggested authentication methods are based on AES and therefore guarantee the strongest possible data encryption during the ongoing transaction.
  - The new Cmd.AuthenticateEV2First additionally improves the command binding inside one transaction through a transaction identifier, making it even harder to try any kind of attacks.

- **Data integrity and data encryption**
  - When accessing and exchanging data it is highly recommended to ensure the data integrity by using MACs / CMACs and at least the offered communication mode CommMode.MACed.
  - To ensure confidentiality during data exchange, it is highly recommended to add data encryption by using the communication mode CommMode.Full. This ensures the full data encryption, including MACing.
  - Transferring data in CommMode.Plain without any protection is highly not recommended.
  - The communication mode can be set for each file on the MIFARE DESFire EV2 IC individually which offers full flexibility and customizability.

- **Transaction MAC (TMAC)**
  - In order to ensure that all executed commands really reached the card and were executed successfully, the Transaction MAC feature of MIFARE DESFire EV2 can be used.
– By generating a MAC over the full transaction (all involved commands) on the IC, the backend can re-generate this MAC and verify if everything was executed as expected.
– Using the TMAC ensures
  – that all the commands were really transmitted between the server backend and the IC
  – that there was no man-in-the-middle or someone malicious trying to manipulate the communication
  – that there was no command inserted or replayed

- File Access Rights
– MIFARE DESFire offers the flexibility to set the access rights for each access condition (read, write, read/write, change configuration). Each access right is associated with either a key or it can be set to free or never access.
– MIFARE DESFire EV2 offers a new feature, the multiple access condition sets of file access rights. Each application can have up to 8 access condition sets, with their own access rights associated with any key in the application. This offers the possibility to e.g. associate one set of keys for card interaction to the real terminal where the IC will be used, and separate keys for reading and writing to the server backend, which will be only used for the top-up transaction.
– Using of multiple file access condition sets ensures the protection of the terminal keys, as only the keys which are needed for the OTA top-up need to be stored in the server backend.
– A simple example for multiple file access condition sets is illustrated in Table 1.

<table>
<thead>
<tr>
<th>Access Right</th>
<th>Key number used on Terminal</th>
<th>Key number used on Server</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Access Condition Set 1</td>
<td>Access Condition Set 2</td>
</tr>
<tr>
<td>Read</td>
<td>0x01</td>
<td>0x04</td>
</tr>
<tr>
<td>Write</td>
<td>0x02</td>
<td>0x04</td>
</tr>
<tr>
<td>Read / Write</td>
<td>0x02</td>
<td>0x04</td>
</tr>
<tr>
<td>Change Configuration</td>
<td>0x03</td>
<td>0x03</td>
</tr>
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</table>

### Table 1. Example of multiple file access condition sets for OTA

3.2 Timing efficient implementation of OTA with MIFARE DESFire EV2
When implementing an OTA top-up solution for MIFARE DESFire EV2, it is important to think about the application structure in detail and to use an optimized set of commands.
As all the APDUs need to be transferred from the server backend via the mobile phone to the IC and then back from the IC via the mobile phone to the server backend, there will be necessary a delay introduced. Depending on the network connection, the time that is needed to exchange a command-response pair between the server backend and the IC can be significantly larger than exchanging a command-response pair offline between a reader terminal and the IC.

Recommendations regarding timing efficiency of the OTA transaction:

- Authentications
If possible, reduce the number of needed authentications to a minimum. The less authentications are needed, the faster the overall transaction will be.
- File access rights
Assign meaningful file access rights to all files which need to be accessed from the server backend. E.g. only one key (and therefore also only one authentication) is needed in the backend to do most file manipulations.

- **Value file**

Use the value file for storing and topping up a numerical value. Don’t store values in normal standard data files or backup data files. MIFARE DESFire offers a set of value file operation commands (e.g. Cmd.GetValue, Cmd.Credit, Cmd.Debit) which make it very easy to access and modify numerical values, without the need to issue the standard read and write commands.

- **Big frame size support**

When reading or writing large amount of data, configure the IC to support bigger frame sizes during the pre-personalization. This reduces the needed command-response pairs when exchanging large chunks of data.

- **Cyclic record file**

For any logging purposes, use cyclic record files rather than linear record files. The benefit of using cyclic record files is the automatic overwrite of the oldest record entries, so an additional command which would be needed for erasing the file content, is not needed. However, be careful not to overwrite unsaved log entries!

### 3.3 Example OTA top-up application structure for MIFARE DESFire EV2

In the next paragraphs, an example application representing a stored value application will be illustrated, and its usage in combination with OTA top-up will be explained.

The application structure and content are only exemplary and completely dynamically to design, depending on the system requirements.

In Fig 2 the example application which will be used for a detailed analysis in this chapter is depicted.

The application could have any Application ID that is used at the system operator, however for this example we will use the Application ID (AID) = 0x014499.
In this example application with AID = 0x014499, the following 4 files are used:

- **File No 0x01 – Backup Data File**
  - Stores some general information of the card header
  - File Size: 128 bytes

- **File No 0x02 – Cyclic Record File**
  - Stores the transaction logs. One log entry contains the following parts:
    - Usage location / Reader ID (4 byte)
    - Usage timestamp / date (8 byte)
    - Deducted value during usage (4 byte)
  - Record Size: 16 bytes, maximum 10 records per file

- **File No 0x03 – Value File**
  - Stores the currently available value as well as lower and upper limit
    - Current value (4 byte)
    - Minimum value (4 byte)
    - Maximum value (4 byte)

- **File No 0x04 – Cyclic Record File**
  - Store the top-up history log. One log entry contains the following parts:
    - Top-up timestamp / date (8 byte)
    - Top-up value (4 bytes)
  - Record Size: 16 bytes, maximum 10 records per file

In this example application, the following 4 keys are used. An overview of the access rights of the single files and the needed authentication keys is also depicted in Fig 3.

- **Key No 0x00 – Application Master Key**
  - Not diversified. Administration of the application, not used to access the application data, only used for configuring application and file settings.

- **Key No 0x01 – Application Read Key**
  - Diversified. Read access to all files inside the application and write access to the transaction log.
• Key No 0x02 – Application Write Key
  – Diversified. Write access to the user datafiles.
• Key No 0x03 – Application Top-up Key
  – Diversified. Read and write access to the value file and the top-up transaction log file.

Figure 3. Example access rights for a stored value application (OTA top-up ready)

3.3.1 Command sequence

The complete sequence of commands that is needed for the following two scenarios is discussed:

• Top-up command sequence that is needed for topping up the value that is stored on the card over-the-air via a corresponding server backend (illustrated in Fig 4).
• Use the card at a transport reader or any other kind of terminal where an amount of the stored value is deducted (illustrated in Fig 6).

Both transactions only show how a potential top-up as well as usage of a value based card could look like in the field. There is definitely no need to stick to the given command sequences, but they rather shall demonstrate how a simple OTA transaction could be realized.

In Fig 4 the transaction which does the OTA top-up of a value that is stored on the card, is depicted. All the commands which are shown are triggered from the server backend and sent to the IC via the mobile phone. For the full transaction, the IC needs to remain tapped to the mobile phone, so that the connection between IC and server backend remains established. The mobile phone cannot read or modify any of the exchanged data during reading / writing as everything is transmitted in an encrypted way, using the session keys that are generated after a successful authentication.
Additionally, Fig. 5 shows the involved system parts and the devices which are involved in the communication.

![Diagram](image)
In Fig 6 the transaction which actually uses some value that is stored on the card and deducts it, is depicted. All the commands which are shown are triggered from a reader terminal that can be either online or offline. The commands are sent directly from the reader to the IC, without the need to have the mobile phone present.
Figure 6. Top-up command sequence (value deduction) for the example stored value application.
4 OTA in combination with MIFARE Plus EV1

Detailed explanations for MIFARE Plus EV1 will be added in the next version of the document.
5 References

1. **Product Data Sheet** — MIFARE DESFire EV2 contactless multi-application IC, document number 2260xx, available in NXP Docstore
2. **Product Data Sheet** — MIFARE Plus EV1 mainstream contactless smartcard IC, document number 3226xx, available in NXP Docstore
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