

# RightSource® prescription mail-order pharmacy



More and more Humana members are finding RightSource, a Humana company, is the pharmacy choice for value, experience, safety, accuracy, convenience, and service.

## Here are a few reasons to choose RightSource:

**Savings.** Many Humana Medicare plans offer most generic medicines with no copayment\* when you order a 90-day supply of your maintenance medicines through a preferred mail-order pharmacy, like RightSource. Plus, the pharmacy team works with you and your doctor to find medicines that cost less.

**Experienced pharmacy team.** Pharmacists are just a phone call away. RightSource pharmacists are available at **1-800-379-0092 (TTY: 711)**. Hours are Monday – Friday, 8 a.m. – 11 p.m., and Saturday, 8 a.m. – 6:30 p.m., Eastern time.

**Safe and accurate.** Two RightSource pharmacists check your new prescriptions to make sure they are safe to take with your other medicines. The dispensing equipment and heat-sealed bottles with tamper-resistant foil help ensure quality and safety. And your order comes in plain packaging for additional security.

**Timely reminders.** To help make sure you have the medicines and supplies you need when you need them, RightSource will remind you when it's time to refill your medicines. Just set your preferences when you sign up at **RightSourceRx.com/Medicare**.

**Time-saving mail delivery.** No driving to the pharmacy and waiting in line. You may be able to order just four times a year and have more time to do the things you enjoy.

## Visit RightSourceRx.com/Medicare

After you become a Humana member, you can log in with your **MyHumana** identification or register to get started. You can also sign up by calling **1-855-297-7117 (TTY: 711)** Monday – Friday, 8 a.m. – 8 p.m., and Saturday, 9 a.m. – 6 p.m., Eastern time.

Your health is important to us. RightSource can deliver the value and service you expect from your pharmacy.

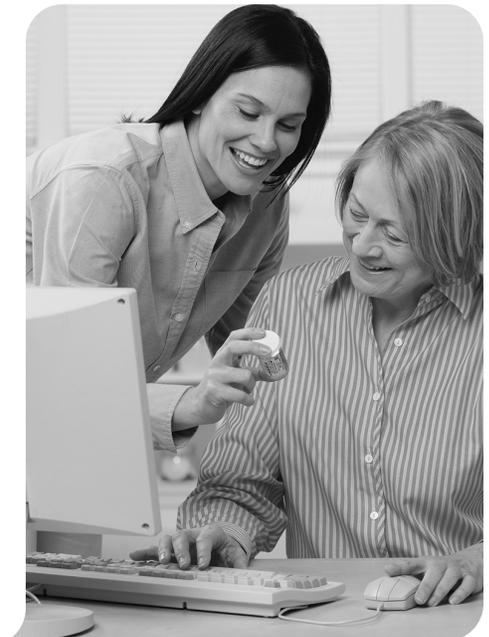
## Make RightSource your one source

**Maintenance medicines.\*** Medicines you take all the time for conditions like high cholesterol, high blood pressure, and asthma.

**Diabetic testing supplies.** Talking glucose meters plus test strips, lancets, lancing devices, and control solutions.

**Specialty medicines.\*** Specialized therapies to treat chronic or complex illnesses like rheumatoid arthritis and cancer.

\*Benefits, including copayments, vary by Medicare plan.



# Flexible ordering options

## Online

**RightSourceRx.com/Medicare.** Start a new prescription, order refills, check on your order, and get information about how to get started.

## Doctor fax

Let your healthcare provider know you would like to use RightSource and he/she can fill out the RightSource fax form and fax the prescription to **1-800-379-7617**. Healthcare providers can also send prescriptions through e-Prescribe.

## Phone

You can call **1-855-297-7117** (TTY: **711**), Monday – Friday, 8 a.m. – 8 p.m., and Saturday, 9 a.m. – 6 p.m. Eastern time.

## Mail

Mail your paper prescriptions with an order form to: RightSource  
P.O. Box 745099  
Cincinnati, OH 45274-5099

## The Life of a RightSource Prescription



1. RightSource gets your prescription order. Your healthcare provider can send us your new prescriptions by fax, phone, or electronically. Or you can send new prescriptions by mail with an order form.



2. RightSource checks your Humana pharmacy benefits coverage, puts in your order, and creates a unique shipment number. Your doctor's instructions and prescription order are entered into RightSource computers.



3. A RightSource pharmacist checks your prescription order for accuracy and possible drug interactions. If there are concerns or questions, a RightSource pharmacist will call your doctor.



4. Approved orders go through the payment process. If your health benefits don't cover the medicine, RightSource will check the claim and fix the problem. If we cannot fill your prescription, we'll return it to you and tell you why.



5. An automated system fills your medicine, and a RightSource pharmacist makes sure it matches the label before it's sealed.



6. RightSource mails the order to you with important information about your medicine.

You should get your new prescription by mail in 14 days after RightSource has all the necessary information. Your refill should arrive within seven days. It may take longer if RightSource has to call you or your healthcare provider with questions about the order.

Humana is a Medicare Advantage organization and a stand-alone prescription drug plan with a Medicare contract. Other mail-order pharmacies are available in our network. If you are a member of a qualified State Pharmaceutical Assistance Program, please contact the program to verify that the mail-order pharmacy will coordinate with that program.